Enagic Europe GmbH
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# Service Request

Please fill in this form, print and enclose with the device.


SD501


SDPT


K8


JrIV

## Requestor:

ID Nr:

Name of Owner*:

Name of Payer*:

Address*:

Phone:

E-Mail*:

the VAT number must be identical to the delivery address and the person owner of the machine.

VAT Nr.

* it must be filled in at least.

Ps. Without a repair application, there will be no repair.

Model:

Serie number*:

Date of purchase:

- ◯ need regular deep cleaning for 50€.
- ◯ need Express deep cleaning for 80€.
- ◯ Pay via Credit Card:
- ◯ Pay via Bank Transfer: IBAN: DE64 3004 0000 0180 3212 00
- ◯ pay via E-Point. (then you´ve to send us the form signed)

**to be careful!**

**1) Please keep the tank for the Electrolyses Enhnacer with you, so don't send it with.**
**2) Please do not remove any hoses, also please make sure, that all hoses are sealed, either by a red cap or tape to avoid water coming out during transport.**
**3) Secure your machine well, bevor you send or bring it to our service, Enagic company will not be held responsible for any shipping damage or scratches during transport.**
**4) Please send or bring your machine to the above address. If you are from no-EU Countries, then take us in touch to orange the pickup.**
**PS. the maintenance can take up to 10 working days.**
**Thank you for your understanding!**

## Description of Problem:

Please describe the prblem exactly as possible (not just "does not work"). give us more information about this issue.

## Important:

The cost of deep cleaning, damage due to improper handling and poor packaging are not covered by the warranty. If you´re the Owner of the machine Enagic will charge for the shipping costs for one way. in Case no-Owner of the machine the deep cleaning will cost 100€ plus tax and both shipping ways. the repair order form should be filled out in printed form & signed. Thank you for your cooperation!

## To be filled out by Enagic:

Date of arrivel: _____ Deliverer: _____ Status: _____

Accessoires: ☐ HG Filter ☐ Secondary Stand ☐ Diverter ☐ E nhancer ☐ Hoses ☐ Flx Pipe ☐ Misc

with my signature, I impart the contract in accordance with this order form and certify that I have carefully read and understood all instructions.

Date _____ Signature (cutomer) _____