Addition to the Distributor Agreement for

Non EU-Countries

These special terms affect all non EU-Countries, including Switzerland and Norway

1. **Payment**

   Bank fees are to be paid by the customer. We only offer a payment plan within the EU, as well as Norway and Switzerland. Payment is only accepted in EURO and we cannot indicate payment in any other currency.

2. **Shipment**

   We will inform you about the shipping costs after receipt of your order, please note that the costs may vary within a country depending on the location. Prior to receipt of your parcel all Non-EU countries have to pay customs duty. This fee is regulated by the destination country and Enagic has no influence on that fee. Any risks that can occur during shipment are to be taken by the consignee. The tracking number can be requested in written form Enagic Europe GmbH the day after shipment. Shipping expenses in case of a repair are to be paid by the customer.

3. **Water**

   All Enagic Machines are constructed to process regular tap water. Enagic cannot make any statements regarding your water quality since it may vary, therefore, Enagic cannot guarantee an optimal result.

4. **Commission**

   All commissions are paid according to the EU compensation plan. The Distributor is obliged to send his bank details, such as IBAN as well as BIC/Swift, to the company. If the Distributor fails to send those details, Enagic cannot pay the commission. The bank fee for receipt of commission is to be paid by the beneficiary. It is the receiver's responsibility to declare their income, following their national regulations.

5. **Operating Manual**

   The Operating Manual can only be provided in English and upon request in Italian, German, French and Spanish.

6. **Cooling Off**

   The machine can be returned within 2 weeks after receipt, a used machine may not be returned, this is in accordance with the European law.

7. **Income Tax**

   Please be aware that all your income from commission is subject to income tax and must be declared at your local tax office. This is your responsibility; Enagic will not take any responsibility for the taxation of your commission.

I have read the directions and agree to the terms and conditions

Applications Name	Date	Signature	Distributor ID (Office use only)

Commerzbank
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IBAN: DE64300400000180321200
SWIFT: COBADEFFXXX

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HRB 58900